



Robots-as-a-Service

Solution Overview & Robot Experience

Why HPA

At HPA, we believe robotic process automation (RPA) should be accessible for every company. Our unique, fully-managed RPA model provides an accelerated path to automating painful business processes while also minimizing risk and controlling costs.

With traditional RPA providers, there are many unforeseen barriers and hidden costs in developing and maintaining automation software. From hiring and retaining trained staff to change management and governance, a mature automation program also requires a significant investment of time and attention from internal support.

With HPA, the documentation, development, deployment, and daily monitoring of your robotic workforce is handled by our team from start to finish. No complicated licensing requirements, lengthy training classes, or hidden fees. We deliver instant scalability and reliable outcomes at a predictable, transparent price.

Our fully-managed RPA model is 2-5 times more cost effective than traditional RPA models.

How it works

HPA's team of automation specialists work with your subject matter experts to identify and assess key pain points within your business; processes that are labor-intensive, time-consuming, and don't add value to the business overall.

Once target processes are selected, they are prioritized and our specialists get to work. We walk through each process with your team, documenting every step the user takes within the applications they use every day to complete their work. Documented processes are then validated via an internal audit to ensure every aspect of the process has been accounted for and documented. Once you sign off, development of your new automated workflow begins.

Our robotic engineers build out each workflow exactly to specification. Each new workflow goes through several rounds of rigorous testing, ensuring that your new digital workforce is delivering the results you expect, before being deployed in your environment.

Our work doesn't stop there. Your digital workforce is always under the watchful eye of our sophisticated robotic workforce manager, as well as our production support team, ready to handle any errors or exceptions, should they occur. At the end of every day, you receive an outcomes report showing what your digital workers did that day.

\$250M+
in daily financial
transactions

2,200+
robots processing
work daily

650+
workflows
automated

90+
enterprise
clients

Discover the automation possibilities in your business

HPA automates tasks for benefit claims, new business, underwriting, policy admin, and renewal processing across the systems you use every day, including Sedgwick viaOne, Guidewire, Xactanalysis, Duck Creek, and other industry platforms.

Property & Casualty		Life & Annuity	Group Benefits	General/ Administrative
New Quote Issuance	Rewrite Quotes Issuance	Setup & Validation	Pre-checks	Onboarding/ Offboarding
Policy Issuance	Initiation & Assignment	Premium Application	Validations	Ledger/ Journal Entries
Catastrophic	Renewals	Policy Owner Services	Underwriting	Data Validation
Subrogation & Recovery	FNOL	Policy Management	System Integration	Data Reconciliation

About HPA, A Cognizant Company

HPA is a provider of fully-managed robotic process automation services; documenting, building, deploying, and managing digital workforces on our clients behalf. Learn more at www.hpa.services.

About Cognizant

Cognizant (Nasdaq-100: CTSH) is one of the world's leading professional services companies, transforming clients' business, operating and technology models for the digital era. Our unique industry-based, consultative approach helps clients envision, build and run more innovative and efficient businesses. Headquartered in the U.S., Cognizant is ranked 195 on the Fortune 500 and is consistently listed among the most admired companies in the world. Learn how Cognizant helps clients lead with digital at www.cognizant.com or follow us @Cognizant.

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