



# Robots-as-a-Service

## Solution Overview & Robot Experience

### Why HPA

At HPA, we believe robotic process automation (RPA) should be accessible for every company. Our unique, fully-managed RPA model provides an accelerated path to automating painful business processes while also minimizing risk and controlling costs.

With traditional RPA providers, there are many unforeseen barriers and hidden costs in developing and maintaining automation software. From hiring and retaining trained staff to change management and governance, a mature automation program also requires a significant investment of time and attention from internal support.

With HPA, the documentation, development, deployment, and daily monitoring of your robotic workforce is handled by our team from start to finish. No complicated licensing requirements, lengthy training classes, or hidden fees. We deliver instant scalability and reliable outcomes at a predictable, transparent price.

**Our fully-managed RPA model is 2-5 times more cost effective than traditional RPA models.**

### How it works

HPA's team of automation specialists work with your subject matter experts to identify and assess key pain points within your business; processes that are labor-intensive, time-consuming, and don't add value to the business overall.

Once target processes are selected, they are prioritized and our specialists get to work. We walk through each process with your team, documenting every step the user takes within the applications they use every day to complete their work. Documented processes are then validated via an internal audit to ensure every aspect of the process has been accounted for and documented. Once you sign off, development of your new automated workflow begins.

Our robotic engineers build out each workflow exactly to specification. Each new workflow goes through several rounds of rigorous testing, ensuring that your new digital workforce is delivering the results you expect, before being deployed in your environment.

Our work doesn't stop there. Your digital workforce is always under the watchful eyes of Maestro, our sophisticated robotic workforce manager, as well as our production support team, ready to handle any errors or exceptions, should they occur. At the end of every day, you receive an outcomes report showing what your digital workers did that day.

**\$250M+**  
in daily financial  
transactions

**2,200+**  
robots processing  
work daily

**650+**  
workflows  
automated

**90+**  
enterprise  
clients

## Discover the automation possibilities in your business

In any industry, across departments, functions, and internal tools, if a process utilizes a user interface, HPA can automate it.

F&A	Operations	Compliance/ Legal	IT	Universal
Financial Adjustments	Vendor Onboarding/ Offboarding	Compliance Reporting	Systems Migration	Data Entry
Payment Authorization	Data Management	Licensing & Registration	Data Migration	Data Manipulation
Order-to-Cash	Systems Monitoring	Policy Administration	New User Setup & Configuration	Data Validation/ Reconciliation
Collections	3rd Party Portal Queries	Fraud & Abuse	Legacy System Run Out	Forms Processing

### About HPA, A Cognizant Company

HPA is a provider of fully-managed robotic process automation services; documenting, building, deploying, and managing digital workforces on our clients behalf. Learn more at [www.hpa.services](http://www.hpa.services).

### About Cognizant

Cognizant (Nasdaq-100: CTSH) is one of the world’s leading professional services companies, transforming clients’ business, operating and technology models for the digital era. Our unique industry-based, consultative approach helps clients envision, build and run more innovative and efficient businesses. Headquartered in the U.S., Cognizant is ranked 195 on the Fortune 500 and is consistently listed among the most admired companies in the world. Learn how Cognizant helps clients lead with digital at [www.cognizant.com](http://www.cognizant.com) or follow us @Cognizant.

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